

CV – Yvonne Castle

Managing Director - NLP, MCMI, MBA, CIPFA, PRINCE2

Summary

Yvonne Castle is an experienced consultant, coach, interim manager and trainer with over 23 years experience in the private and public sectors. Yvonne has a specific focus on improving businesses through helping you managing change, deliver efficiencies and improve business and individual performance. Yvonne aims to help you achieve what you want from your business – more profit, more time, less cost. Yvonne started out with a professional background in accountancy and audit then re-directed her career into organisational, service and people improvement.

Experience

Yvonne is a top class consultant as rated by her customers and evidenced by their testimonials. Yvonne works with Senior Executives across the private and public sectors to help develop and implement solutions for a wide range of organisational change. She specifically focuses on improving and growing businesses. Yvonne will help you grow and develop your business, whether you are seeking to sell in the future, beat the competition, survive the recession or whether you are a start-up. Yvonne designed the 6P™ Model for Business Excellence which ensures a company is focusing on all the 'pieces of the jigsaw' for business success.

Her experience and support includes facilitating visioning sessions for leadership teams; building the capacity of senior staff to build their confidence and skills to enable them to drive transformational change programmes; ensuring efficient, customer focused, end to end business processes which support delivering excellent services; options appraisal and implementation of change programmes such as shared services; bringing together new teams including enhanced partnership and contractual relationships; developing a performance management culture; developing effective internal and external communications strategies to support the change process. Yvonne's role is often a critical friend to ensure fresh objective challenge in organisations when making difficult decisions. Yvonne has great interpersonal skills and works well with all customers, stakeholders, Board members, Councillors, senior managers and front line staff.

Yvonne is also a part of the professional world of coaching both in business and in personal life coaching. She coaches Senior Executives in business focusing on results and also on giving strong leadership. Yvonne's coaching in organisations focuses on improving staff motivation, confidence, leadership style, communications, building commitment to the company and raising performance of either individuals or teams.

Yvonne also offers interim management support where a company needs more senior resources to drive business success and transformational change programmes.